

Membership Agreement and Ticket Reservations

Chapter 1. General Provisions

Article 1 (objective)

The official fan club of AKB48 “Nihon-bashira no Kai” (hereinafter referred to as the “Fan Club”) is comprised of Members who support AKB48, and its objective is to support AKB48.

Article 2 (membership agreement)

1. This membership agreement (hereinafter referred to as the “Agreement”) shall be applied to all use of the services of the Fan Club, which are provided by F-Plain Co., Ltd. (hereinafter referred to as “F-Plain”), by Members (as defined in Chapter 2 Article 1), and persons who have become Members of the Fan Club shall be deemed to have consented to the content of the Agreement.
2. The provision of information by F-Plain to Members in Chapter 1 Article 3 and the terms of use and so on related to services of the Fan Club that F-Plain has stipulated separately from the Agreement (hereinafter collectively referred to as “Terms of Use, etc.”) shall make up part of the Agreement, regardless of the name by which these are called.
3. In the case the stipulations of the main text of the Agreement differ from the stipulations of Terms of Use, etc., the stipulations of the relevant Terms of Use, etc. shall be applied with precedence.

Article 3 (provision of information to Members)

F-Plain shall provide Members with information as necessary by mailing or e-mailing it from F-Plain, posting it on a website that F-Plain operates, or using another method that F-Plain deems suitable.

Chapter 2. Members

Article 1 (Members)

In the Agreement, “Members” shall refer to persons who have submitted an application to F-Plain for membership in the Fan Club, and whose membership F-Plain has approved.

Article 2 (approval of membership)

1. F-Plain shall receive applications for membership using a separately stipulated method, and shall approve membership after carrying out the necessary screenings, procedures, and so on.
2. In the case of minors, the consent of a guardian shall be required in order to join. If an application for membership in the Fan Club has been received from a minor, it shall be deemed that the minor has obtained the consent of a guardian. Even though the relevant membership procedures will be systematically carried out, F-Plain and the Fan Club shall not assume any responsibility regarding related unforeseen circumstances that may arise.
3. In the case that F-Plain has deemed a person applying for membership in the Fan Club as corresponding to any of the following items, F-Plain may in some cases not provide approval for membership in the Fan Club.
 1. The person’s membership approval has been canceled or the person’s membership has been revoked due to a violation of terms during the person’s membership in the Fan Club, etc.
 2. The person’s membership application contains a false statement, input error, or omission.
 3. F-Plain has otherwise deemed the person unsuitable for membership.
4. Even after membership has been approved, F-Plain shall be able to withdraw such approval if it has deemed that the Member

in question corresponds to any of the items above.

Article 3 (membership benefits)

Members shall be able to receive the benefits in the following items.

1. AKB48 Theater ticket reservation slots
2. Various types of voting rights
3. Various types of ticket reservations
4. Other benefits stipulated by the Fan Club

Article 4 (membership fees, etc.)

Members shall pay the initial membership fee and annual membership fee stipulated below (hereinafter referred to as “Membership Fees, etc.”) to F-Plain when becoming a Member and when extending the effective period of membership qualification as stipulated in the relevant article below.

- Initial membership fee: 1,000 yen (including tax) *first year only
- Annual membership fee: 480 yen (including tax)

The method for paying the Membership Fees, etc. and so on stipulated in the preceding paragraph shall be separately stipulated by F-Plain.

Article 5 (method for paying Membership Fees, etc.)

1. Members shall pay an amount equivalent to Membership Fees, etc. and the consumption tax levied on Membership Fees, etc. of the Fan Club using one of the following methods.
 - Credit card
 - Other method stipulated by F-Plain

In the case that the method of paying the usage fee is credit card as stipulated in Paragraph 1, the usage fee shall be deducted from an account designated by the Member on the settlement date prescribed in the credit card terms of use of the relevant credit card company.

Article 6 (effective period of membership qualification and renewal of membership qualification)

1. The effective period of membership qualification (hereinafter referred to as “Membership Period”) shall be one year from the date of becoming a Member.
2. In regard to the renewal of membership qualification, membership qualification shall be lost unless procedures for the renewal of the Membership Period are carried out (<http://member.akb48.co.jp>) during the period between two months prior to the end of the Membership Period and the end of the Membership Period.
3. Members shall pay F-Plain the annual membership fee stipulated below when renewing their Membership Period.
 - Annual membership fee: 480 yen (including tax), renewal fee: 150 yen (including tax)

The method for paying Membership Fees, etc. shall be as stipulated in Article 5 Paragraph 1.

4. In the case that payment with credit card has been selected as the method of paying for renewal procedures, it shall be possible to have renewal procedures carried out automatically from the second renewal year onward.

In the case that automatic renewal has been selected, payment procedures shall be carried out on the last day of the Membership Period. The account deduction method for the membership fee shall be in accordance with that of the relevant

credit card company.

Article 7 (obligations, etc. of Members)

1. Members shall be responsible for managing the membership number and password that they have received from the Fan Club, and F-Plain shall not assume any responsibility regarding damages that Members have incurred due to the mismanagement, misuse, third-party use, etc. of membership numbers and passwords.
2. Members must not engage in lending, transferring, name changing, etc. with regard to the membership number and password that they have received from the Fan Club.
3. In the case that there has been a change to a Member's name, address, telephone number, e-mail address, or other information that the Member submitted to F-Plain when applying for membership, the Member shall promptly carry out change procedures on F-Plain's designated website or notify F-Plain of such.
4. F-Plain shall not assume any responsibility in the case that an announcement, etc. from F-Plain has not reached a Member as a result of the Member failing to carry out the notification, etc. in the preceding paragraph.

Article 8 (prohibited matters)

Members must not engage in the actions in the following items when using the Fan Club.

1. Using any data, information, text, sound, image, illustration, etc. acquired through the Fan Club (hereinafter collectively referred to as "Data, etc.") for copying, selling, publishing, enabling broadcasting, etc. beyond the scope of personal use permitted based on the Copyright Act
2. Violating the property, privacy, or portrait rights of a third party, or engaging in an act that carries the risk of doing so
3. Slandering or damaging the honor or credibility of a third party, or engaging in an act that carries the risk of doing so
4. Engaging in third party lending, transferring, name changing, etc. or pledge creation or other offering of collateral, with regard to ticket priority reservation rights, tickets, or goods obtained through membership benefits, or other rights held based on qualification as a Member, including reselling any of these to a third party through an internet auction, etc.
5. Pressuring a relevant artist for contact or a meeting, or asking F-Plain or a group company of F-Plain for such contact or a meeting
6. Using the Fan Club to engage in activities aimed at commercial gain for oneself or a third party, or activities aimed at preparing for such (hereinafter referred to as "Business Activities")
7. Using the Fan Club to engage in pre-election campaigning, election campaigning, or similar acts, or acts in violation of the Public Offices Election Act
8. Using the Fan Club to engage in religious acts including advertising a religion, establishing or carrying out the activities of a religious group, or acts related to a religious association including recruitment for a religious group
9. Engaging in acts in violation of laws and ordinances or public order and morals, or acts interfering with the operation of the Fan Club other than the above

Article 9 (termination of membership, etc.)

1. If a Member wishes to leave the Fan Club, the Member shall notify F-Plain of such using the prescribed method for doing so.
2. In the case that a Member leaves the Fan Club, F-Plain shall not return any membership fees or other usage fees, etc. related to the services of the Fan Club that the Member has already paid.
3. In the case that a Member has an outstanding payment obligation with regard to the purchase price of a membership benefit-based product, etc. or other usage fee, etc. related to the services of the Fan Club at the time of leaving the Fan Club, the

Member shall not be absolved from such payment obligation even after leaving the Fan Club.

Chapter 3. Other

Article 1 (ticket agreement)

The handling of tickets that F-Plain sells and distributes, etc. to Members (hereinafter referred to as “Tickets”) shall be in accordance with a ticket agreement separately stipulated by F-Plain.

Article 2 (changing of service content, etc.)

1. F-Plain shall be able to change the membership benefits and other service content of the Fan Club without giving any prior notice to Members.
2. In the case of the preceding paragraph, F-Plain shall give notification to Members after the fact using the method stipulated in Chapter 1 Article 3.

Article 3 (suspension of services, etc.)

1. F-Plain shall be able to suspend or terminate all of part of its provision of services of the Fan Club due to the operation status of the Fan Club or other unforeseen circumstances, without giving any prior notice to Members.
2. In the case of the preceding paragraph, F-Plain shall give notification to Members after the fact using the method stipulated in Chapter 1 Article 3.

Article 4 (dissolution of the Fan Club)

1. In the case that F-Plain has determined that it is difficult to continue operation of the Fan Club due to the status of activities or other circumstances, F-Plain shall dissolve the Fan Club.
2. In the case of the preceding paragraph, F-Plain shall not return Membership Fees, etc. that Members have already paid.

Article 5 (handling of personal information)

1. F-Plain shall follow a privacy policy separately stipulated by F-Plain in regard to matters related to the handling of the personal information of Members in the Fan Club, and Members shall also follow the privacy policy.
2. F-Plain and the administrator of the Fan Club, AKS Co., Ltd., shall be able to use personal information related to Members for the following purposes, such as the provision of information regarding the Fan Club.

1. Outsourcing operations, such as production and management related to the Fan Club, to subcontractors of F-Plain and AKS Co., Ltd.

2. Sending e-mails, etc. to Members for the advertising of products, services, and so on of the Fan Club or business partners of AKS Co., Ltd.

3. Sending e-mails to Members in order to request consent regarding the use of personal information

4. Sending e-mails to Members in the case that F-Plain deems that doing is necessary as an emergency measure in the course of operating the Fan Club

Article 6 (third party provision)

F-Plain and AKS Co., Ltd. shall appropriately manage personal information received from customers, and shall never provide such information to a third party without obtaining the consent of the customer in advance, except in the following cases.

1. Doing so is based on laws and ordinances.

2. Doing so is for the protection of the life, body, or property of a person when it is difficult to obtain the consent of the relevant customer.
3. Doing so is for one of the purposes stipulated in Article 5 Paragraph 2, such as the provision of information regarding the Fan Club.
4. Doing so is in order to cooperate with a state organ, local government, or agent of such for the execution of duties stipulated in laws and ordinances, and obtaining the consent of the relevant customer carries the risk of interfering with the execution of such duties.

Article 7 (compensation for damages)

In the case that a Member has caused damage to F-Plain or a third party as the result of circumstances attributable to the Member related to use of the Fan Club, the Member shall assume responsibility for providing compensation for such damage.

Article 8 (exemption from responsibility)

F-Plain shall not assume any responsibility for damages that Members have incurred related to use of the Fan Club unless such damages are attributable to F-Plain.

Article 9 (changing of the Agreement)

1. F-Plain shall be able to change, add to, revise, or delete the content of the Agreement without giving any prior notice to Members.
2. In the case of the preceding paragraph, F-Plain shall give notification to Members after the fact using the method stipulated in Chapter 1 Article 3.

Article 10 (matters for discussion)

In the case that there is a matter not stipulated in the Agreement or a dispute has arisen regarding the interpretation of the Agreement, the Member in question and F-Plain shall resolve this based on discussions in good faith.

Article 11 (contact information)

1. The contact information for the Fan Club shall be as stipulated below.

<AKB48 Official Fan Club Support Center>

E-mail: fanclub-support@akb48.ne.jp

2. The Support Center shall not be able to answer questions regarding topics other than the matters posted on the AKB48 official website.
3. In principle, the e-mail address that the Fan Club uses to contact Members shall only be the e-mail address stipulated in Paragraph 1.

Ticket Agreement

Article 1 (ticket agreement)

Members (hereinafter referred to as “Applicants”) who have applied for tickets (hereinafter referred to as “Tickets”) regarding which F-Plain Co., Ltd. (hereinafter referred to as “F-Plain”) handles sales and distribution, etc. shall be deemed to have consented to this ticket agreement (hereinafter referred to as the “Agreement”).

Article 2 (sales of Tickets)

1. The sale of Tickets shall be carried out using a method deemed suitable by F-Plain.
2. In the case that there is a large number of Applicants, F-Plain shall carry out a lottery using a fair and just method that it deems suitable, and only the lottery winners shall be able to purchase Tickets.

Article 3 (declaring applications void)

F-Plain shall be able to declare an application void or cancel a winning of the lottery in Paragraph 2 of the preceding article in cases corresponding to any of the following items.

1. A large number of applications have been received that are in the same handwriting but show different names.
2. The address of the Applicant is the address of the sales office of a corporation.
3. The Applicant is not an actual person, or is suspected to not be an actual person.
4. F-Plain has deemed that the Applicant has applied with the intent of reselling to a third party or otherwise enabling use by a third party or has applied for a purpose along these lines.
5. At the time of applying, the Applicant's membership was suspended due to a violation of the Agreement, etc.
6. The information on the Applicant's identification document differs from the information written on the Applicant's application form.

Article 4 (payment of fees)

1. Applicants shall pay the fee for Tickets using the method designated by F-Plain by the date designated by F-Plain.
2. In the case that F-Plain has not received an Applicant's Ticket fee by the payment deadline, F-Plain shall declare the Applicant's application void.

Article 5 (sending of Tickets)

1. Once F-Plain has received a Ticket fee from an Applicant, F-Plain shall mail the Ticket to the address that the Applicant has registered with F-Plain.
2. Once F-Plain has sent a Ticket to an address that an Applicant has registered with F-Plain, it shall not assume any responsibility with regard to the delivery of the Ticket.
3. F-Plain shall not mail Tickets for performances at the AKB48 Theater.

Article 6 (invalidation of Tickets)

1. F-Plain shall take the measure of declaring Tickets void in the cases stipulated in the following items.
 1. There are circumstances corresponding to an item in Article 3.
 2. The Ticket has been posted in an internet auction. (If the seat numbers are shown, all of the Applicants who purchased the Tickets for relevant seat numbers will be contacted for confirmation.)
 3. The Ticket is being sold at a ticket shop such as a "kinken" discount shop.
 4. The Ticket is being used for the purpose of "an act of scalping" (hereinafter referred to as "Scalping") in violation of the "ordinance concerning the prevention of violence, delinquent behavior, and any other actions causing a considerable nuisance to the public" that has been set forth by prefectural governments.
2. In the case that a Ticket has become void based on the preceding paragraph, F-Plain shall not return the Ticket fee to the relevant Applicant.
3. In the case that a single person has applied for multiple Tickets, if any of the Applicant's Tickets has become void based on Paragraph 1, F-Plain shall be able to take the measure of declaring all of the Tickets that the Applicant applied for, including

the Applicant's own ticket, void.

Article 7 (prohibiting admission, etc.)

1. F-Plain may prohibit a visitor or a person accompanying a visitor from entering into, or eject such a person from, venues for concerts, etc. (hereinafter referred to as "Venues") in cases corresponding to any of the following items. In such cases, the relevant Ticket fee shall not be returned.

1. The persons has been asked to show his or her AKB48 fan club membership number or identification in order to confirm whether the Ticket belongs to the corresponding Applicant, and he or she has refused without a valid reason.

2. It is not possible to confirm whether the visitor is the Applicant.

3. The person has a Ticket that was resold for a commercial purpose via internet auction or Scalping, etc.

4. The person has a Ticket that has been purchased for more than the regular selling price.

5. The person brought or attempted to bring a device for audio recording, video recording, or photography such as a camera or video camera into the Venue.

6. The person has engaged in an act of photographing, video recording, or sound recording at the Venue. (This includes photographing using a mobile phone.)

7. The person failed to follow the instructions of an organizer at the Venue.

8. The person purchased an illegally taken photograph or video, etc. at the Venue.

9. The person engaged in an act of excessively following a person or an act of slander with regard to a performer, etc.

10. The person engaged in an act causing a nuisance to another visitor at the Venue.

2. In the case that an Applicant has caused damages to another visitor, a concert staff member, or other third party through an act in an item in the preceding paragraph, the Applicant shall assume responsibility for compensating for such damages.

3. F-Plain may in some cases refuse to sell any more Tickets to a person who has engaged in an act in an item in Paragraph 1, at its own discretion.

Article 8 (disclosure of personal information of Applicants)

F-Plain may disclose the personal information of an Applicant if it has received a legally-based formal order to do so from a court of law or public intuition such as the police.

Article 9 (changing of the Agreement)

F-Plain shall be able to change, add to, revise, or delete the content of the Agreement without giving any prior notice to Applicants.

Article 10 (matters for discussion)

In the case that there is a matter not stipulated in the Agreement or a dispute has arisen regarding the interpretation of the Agreement, the Applicant in question and F-Plain shall resolve this based on discussions in good faith.

Article 11 (jurisdiction)

In the case that there is a need for litigation between a Member and F-Plain regarding the Agreement, the Tokyo District Court shall be the agreed court of first instance with exclusive jurisdiction.

Article 12 (contact information)

1. The contact information for inquiries regarding Tickets shall be as follows.

<AKB48 Group Ticket Center>

E-mail: akb-info@aks48.com

2. The Ticket Center shall not be able to answer questions regarding topics other than the matters posted on the AKB48 Group Ticket Center website.

3. The e-mail address that the AKB48 Group Ticket Center uses to contact Members shall only be the e-mail address stipulated below.

E-mail: akb-info@aks48.com

Privacy Policy

The various information such as customer information that is held by the Management Office of the AKB48 official fan club “Nihon-bashira no Kai” is the most important property of F-Plain, and protecting such information is of the utmost importance not only for the Management Office, but also for customers, business partners, and partner companies.

As such, the Management Office has positioned its information, computers, and information systems such as networks as information assets, formulated information security regulations for the protection and management of such information assets, and decided to provide measures for the protection and management of information assets in the form of information security rules.

In order to safeguard F-Plain’s assets, maintain the trust of customers and business partners, and protect the F-Plain brand, persons who have come in contact with or used the information assets of the Management Office, such as employees of the Management Office and employees of F-Plain affiliates, shall have full understanding of the importance of information security, shall observe information security regulations, and shall handle information assets in a secure manner.